

Health Care Provider Fee Schedule & Billing Instructions

The MCC, in partnership with the Economic Research and Policy Bureau, publishes the annual Fee Schedule and Billing Instructions to establish fair pricing and streamline billing in workers' compensation cases.

The process includes data collection, analysis, stakeholder consultation, drafting, and final approval through the Director's Medical Advisory Committee — ensuring the schedule is accurate, up-to-date, and reflective of real medical costs.



State of New Mexico
**Workers'
Compensation
Administration**



Visit our website or contact us to learn more about workers' compensation services, programs, and to find the WCA field office nearest you.



WCA-MCC@wca.nm.gov



505-841-6000



www.workerscomp.nm.gov

Billing Disputes & Nurse Case Management
(505) 841-6000 or (505) 841-6042



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Medical Cost Containment Bureau

The WCA's Medical Cost Containment (MCC) program helps manage medical expenses while ensuring injured workers receive timely, effective, and appropriate care — all supported by impartial experts offering free guidance.



Expand Your Expertise: Treat Injured Workers and Grow Your Practice in New Mexico!

Did you know the NM Workers' Compensation HCP Fee Schedule often reimburses more than Medicare, Medicaid, and many commercial insurers?

Becoming a health care provider for injured workers in the workers' compensation system can offer several benefits:

- ✓ **Specialized Experience & Growth** with consistent referrals and new revenue.
- ✓ **Expand Your Expertise** in occupational medicine and return-to-work care.
- ✓ **Make a Difference** by helping injured workers heal and thrive.
- ✓ **Boost Your Reputation** through community impact and professional recognition.

Billing Disputes

The MCC Bureau enforces the Health Care Provider (HCP) Fee Schedule and is ready to assist with billing disputes if your claims are denied or your payments are reduced.

How Disputes Are Handled



Review

MCC determines if the dispute is valid.



Resolution

Most are resolved informally within 30 days.



Escalation

Complex cases may be referred to the Director for a final decision.



Results

96% of disputes are resolved informally in under a month.



Interested in Becoming an IME Provider?

Independent Medical Examinations (IMEs) clarify complex medical issues in workers' compensation cases. The MCC can guide you through the process of becoming a qualified IME provider.

Nurse Case Management Support

MCC offers neutral nurse case management for complex or stalled cases when insurer-assigned NCM is declined or ineffective. This service supports recovery while ensuring privacy and coordination among all parties.

Medical Advisory Collaboration

MCC works with the Director's Medical Advisory Committee (DMAC) to update the annual Fee Schedule and Billing Instructions, ensuring input from healthcare professionals and community representatives to improve care statewide.